



RBC Wealth Management Online Services

User guide

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1 Introduction

1.1 What is in this Online Services user guide?

The following user guide gives you an overview of the online banking service offered to clients of the RBC subsidiary companies that comprise RBC's Wealth Management network as well as step by step instructions to help you navigate around the Online Services site and to assist you on how to use the service.

Please note that the screens referred to throughout this manual are meant as a guide only. As the system is constantly being enhanced with new features, the screens may change over time.

1.2 Why choose Online Services?

Online Services can help you make the most of your time. In a secure environment, you can view all your banking details, as well as certain types of investment holdings, giving you more control and flexibility over your everyday finances. With a few clicks of your mouse, you will be able to:

- Check the balance of your account(s)
- Check the securities in your portfolios
- View transaction histories on your account(s)
- View information relating to your other products
- Download information for use in spreadsheets and other software packages
- Make transactions: Account-to-Account transfers - you will be able to make certain payments directly from your bank accounts, including forward date transfers and payments.
- Send service request instructions to query any issues you may have regarding your accounts.

1.3 E-Services

E-Services provide general or technical assistance directly relating to the operation of Online Services system. Simply contact E-Services with your query:

Telephone: +44 (0) 1534 283 885

Email: iwmeservices@rbc.com

Hours of service: 8.30am – 5.30pm GMT or BST Monday – Friday (Except Bank Holidays)

For queries relating specifically to your products, please continue to contact your relationship manager directly.

1.4 Getting started

In order to access Online Services you will need to have an account with one of the RBC subsidiary companies offering this service as well as Internet access via your computer. You can gain access to Online Services by completing and returning a Set-up Request Form directly to your relationship manager. Set-Up Request Forms can be obtained from your relationship manager.

Upon receipt and verification of the form, your Online Services Login number and your first-time password will be sent to you separately, by your preferred means of communication.

1.5 System requirements

	Operating System	Browser
PC User	Microsoft® Windows 98/NT/2000/XP	Microsoft® Internet Explorer Version 6 or above Cookies and JavaScript must be enabled

Important Information for clients with Windows XP SP2 (Service Pack 2)

Service Pack 2 for Windows XP provides important new security updates, including new functionality in Internet Explorer. This includes a new "Pop-Up Blocker" that prevents web applications from opening new windows.

By default, this new functionality will block the Extract functionality provided by Online Services.

To resolve the issue, please follow the instructions below.

1. Open Internet Explorer
2. Select the Tools menu
3. Select the Internet Options menu item
4. Click on the Security Tab
5. Click on the Trusted Sites icon to select it
6. Click on the Sites button
7. Add **https://*.royalbank.com** to the list of trusted sites.

This procedure will add the royalbank.com domain to the list of trusted sites and will allow the extract function to operate correctly.

2 Privacy and security

RBC Wealth Management treats security issues extremely seriously, and the privacy of your data is of utmost importance to us. RBC has gone to great lengths to ensure your confidentiality and security.

We use one of the highest commercially available levels of encryption for all online banking sessions and whenever personal or financial information is requested of you.

Our systems are protected by firewalls, which are a combination of industrial strength computer hardware, and software that securely separates the internet from our organisation's internal web servers and computer systems. These firewalls prevent certain types of internet traffic to our web servers to prevent unauthorised access.

We strongly recommend that you regularly refer to RBC's security website for important updates. Please visit:

http://www.rbcroyalbank.com/online/online_security.html

Please note that the contact numbers listed in the above site apply to RBC clients who hold accounts in Canada only. For international accounts, please contact iwmeservices@rbc.com or telephone +44 (0) 1534 283 885.

You should also adopt certain practices to help protect your security during an online banking session.

2.1 Protect your password

- When choosing a new password, it must be longer than six characters and contain at least one number, one uppercase letter and one lowercase letter (there are restrictions imposed by the system to prevent repeated, short and 'weak' passwords)
- Do not choose passwords that are obvious like names, birthdays or telephone numbers that might be easy for others to guess
- Make sure that you protect your password by memorising it and not revealing it to anyone

2.2 Change your password

- It is important to change your password from time to time. Once you have initially accessed the site, simply click '*Reset Password*' from the right hand navigation bar under '*Information*'.
- **Memorable question** – when choosing a memorable question, ensure that the answer you provide contains no spaces, for example, the answer "New York" to the question "What's my favourite travel destination?" would not be accepted.

2.3 Cache

Most browsers store cache images or files that you have viewed locally to improve performance (known as 'caching'). There are a number of procedures you can follow to minimise the risk of local caches:

- Set your browser so that no cache is created on your local disk
- Do not enable any option to remember passwords
- Close the browser immediately after you complete your access to a secure site. This will mean that if you wish to carry out further internet activities you will have to open the browser again. However, this is regarded as best practice in order to limit the storage of sensitive information on your machine.

2.4 Cookies

- Online Services uses temporary cookies - that will only exist for as long as your browser session is active - to manage your Online Services session. Therefore to use the system, you must have cookies enabled in your web browser.
- To set this feature in Internet Explorer 6, navigate to the *'Tools > Internet Options'* menu and select *'Privacy'*. For further information, please refer to the Internet Explorer 6 help documentation. This can be accessed via the *'Help'* menu item in the toolbar, or on the Internet via <http://support.microsoft.com>

2.5 Time out facility

- It is important to properly log out after an online banking session. If you forget, we will automatically log you out after 30 minutes has elapsed with no activity.

2.6 Security reminder

- Remember that standard email, those sent from outside a protected environment, are unencrypted and are therefore not considered secure. You should never send any personal or financial information when corresponding with RBC by email.
- If you are accessing Online Services through a computer which is not your own, you should take precautions to ensure that your personal information remains secure at all times.

2.7 Extracting information

- Remember that any data extracted out of the system, for example via export to a Microsoft Excel file, implies that data will be outside of the security of Online Services, and the extracted file may reside on your local hard disk. You will need to ensure you protect any data on your hard disk.

3 Logging in

From the main RBC homepage www.rbcwminternational.com select the appropriate Online Services for where your account(s) are held.

Note: you will be asked to read carefully the **Terms and Conditions of Use** and if in agreement, select **Accept – proceed to Online Services**.

You will be asked to accept these Terms and Conditions when you log in for the first time, or if the document is changed or updated.

We recommend that you print a copy of the Terms and Conditions for your personal reference. They can also be accessed directly online at any time.

Client login

Enter your allocated login number and password, as supplied by E-Services and click **Sign In**. Your login number will start with **4519008** and contain an additional 9 digits.

You can check your previous logins by selecting the **Login History** link under the **Information** section of the navigation bar.

4 Passwords

When choosing a memorable password, it must be:

- between 6 and 50 characters long
- contain only the characters A-Z, a-z and 1-9
- contain at least one numeric character
- contain at least one uppercase and one lowercase alpha character

Note: You will not be permitted to change your password to any of your previous 12 choices.

Memorable question – when choosing a memorable question, ensure that the answer you provide contains no spaces, for example, the answer “**New York**” to the question “**What’s my favourite travel destination?**” would be unacceptable.

Change your password – it is important to change your password from time to time. Once you have initially accessed the site, simply click **Reset Password** on the right-hand navigation bar.

Tips for creating unique passwords

- Never share your passwords with others, including family members
- Always use passwords that are difficult for others to guess. Choose unique passwords that include a mix of letters, numbers and special characters
- Don’t use passwords that are obvious, like your name, names of your family members, your address, or any other information that a thief might find in your purse or wallet
- Try to avoid passwords that are real words
- Avoid using the same password for multiple applications or internet services. You should use a unique password for each website and purpose

Note: If your login IDs or passwords automatically appear in the sign-in page of a secure website, you should disable the auto complete function to increase the security of your information.

5 Select client

► [Select Client](#)

Name

Client Number

Reference

Note - leave all fields empty to view all Clients.

Found 4 customers using the search criteria provided.

Displaying 1 to 4 of 4 Customers

Name	RBC Transit	RBC Client Number	Reference
CLIENT1	1234	5678910	REF1
CLIENT2	1234	6789101	REF1
CLIENT3	1234	7891011	REF1
CLIENT4	1234	8910111	REF1

Once logged in to Online Services you will be presented with the **Select Client** page. If you do not have multiple clients to choose from, you will be directed straight to the **Client Summary** page.

There are several ways to find a client within the list provided:

- Enter a full or partial name in the **Name** field
- Enter a client number in the **Client Number** field
- Enter a full or partial reference in the **Reference** field if applicable
- Any combination of the options described above

Then click **Search** to display your list of clients that match the criteria.

Note: as this is a filter, only clients who match the criteria will appear. If you click **Search** without any criteria specified, the system will display all clients that you have access to.

Client selection

By clicking the underlined **Client Name** link in the results table, you will open that client's **Client Summary** page.

5.1 Preferences

► [Select Client](#) ► [Preferences](#)

Preferences

Use bank account paging. This option will display five accounts per page on the summary screen / transaction centre.

Enable sidebar toggling (menu position)

Display days worth of history on the statement screen.

This section allows **paging** to be enabled for bank accounts on the summary screen, and the transaction centre pages. It will also allow you to set up your preferred account history period. You can specify how many days worth of transactions you would like to see.

To access the **Preferences** page, select the **Preferences** link in the navigation bar. To enable account **paging**, tick the **Use Bank Account Paging** checkbox – the system will then display 5 accounts at a time (If you have more than five accounts, click **Next** to view the remaining results). If you do not enable the **paging** option, all accounts will be displayed on one page.

To change the default value for the number of days statement history returned, replace the default value with your preferred number of days statement history. Select **Save Changes** when finished.

6 Consolidated holdings view

6.1 Summary of products

► [Select Client](#)

Client Name	11111111 SHORTNAME	Client Number	1111 7777777
Relationship Manager	NAME	Information as of	Jul 07, 2008

Summary

Displaying 1 to 4 of 4 Bank Accounts. Extract

Type - Number	Designation	Status	Currency	Current Balance	Equivalent(GBP)
DESCRIPTION - 2222222	DESIGNATION	Active	GBP	50.00	50.00
DESCRIPTION - 3333333	DESIGNATION	Active	USD	23.61	11.92
DESCRIPTION - 5555555	DESIGNATION	Active	GBP	40,113.01	40,113.01
DESCRIPTION - 6666666	DESIGNATION	Active	GBP	265.00	265.00
				Balance:	40,439.93

Include closed accounts?

Displaying 1 to 1 of 1 Term Deposit. Extract

Value Date	Maturity Date	Contract	Days	Interest Rate	Currency	Principal	Principal Equivalent
Jun 27, 2008	Jul 28, 2008	1234567	31	4.850000	GBP	314,014.95	314,014.95
						Total:	314,014.95

Displaying 1 to 2 of 2 Portfolios. Extract

Portfolio Name	Portfolio Number	Portfolio Status
Port001001001-01	01	

You will be taken to the **Summary** screen once you have selected a client. Online Services provides an aggregated view of your clients' holdings on a single screen. Each product that your client holds will be displayed in a series of panels.

The following products are displayed:

- Bank accounts
- Term Deposits
- Securities portfolios

By default:

- Online Services will exclude closed accounts from your Bank Account Summary. Select the **Include closed accounts** option if you wish to view closed accounts.
- All bank accounts are displayed on the summary screen. A paging option is available which will display five accounts at a time. Please refer to section 3.7 (Preferences) to enable account paging.

6.2 Client information

► [Select Client](#) ► [Summary](#) ► [Client Information](#)

Client Name	0000000 SHORTNAME	Client Number	5555 66
Relationship Manager	NAME	Information as of	Dec 24, 2008

Client Information		Officers	
Transit:	5555	Relationship Manager	NAME
Client Number:	67		
Legal Name:	LEGAL NAME 1 LEGAL NAME 2	Address Information	
Name:	0000000 NAME 1 0000000 NAME 2	Address 1:	ADDRESS 1
Status:	Closed	Address 2:	ADDRESS 2
		Address 3:	ADDRESS 3
		Address 4:	ADDRESS 4
		Address 5:	POSTAL CODE


Miscellaneous Information	
Date Opened:	Feb 05, 1997
Active:	Inactive
Books Kept:	Yes
Type:	Individual
Reporting Currency:	GBP - Sterling

Messages	
Has Active Restraints:	No
Has Active Warnings:	No
Message Count:	0

The **Client information** link within the navigation bar, directs you to the client's personal details, including contact addresses and basic account details.

7 Bank accounts

7.1 Bank accounts summary

Displaying 1 to 4 of 4 Bank Accounts. Extract						
Type - Number	Designation	Status	Currency	Current Balance	Equivalent(GBP)	
 DESCRIPTION - 2222222	DESIGNATION	Active	GBP	50.00	50.00	
 DESCRIPTION - 3333333	DESIGNATION	Active	USD	23.61	11.92	
 DESCRIPTION - 5555555	DESIGNATION	Active	GBP	40,113.01	40,113.01	
 DESCRIPTION - 6666666	DESIGNATION	Active	GBP	265.00	265.00	
				Balance:	40,439.93	
<input type="checkbox"/> Include closed accounts?						

From the **Summary** screen you have two options:


- View the information of an account
- View a specific account statement

Both options are covered in the following sections.

By default, all bank accounts are displayed on the summary screen. A **paging** option is available which will display five accounts at a time. Please refer to section 3.7 (Preferences) to enable account paging.

7.2 Bank account information

Select Client Summary Account Information			
Client Name	1234567 SHORTNAME	Client Number	1234567
Relationship Manager	NAME	Information as of	Jul 07, 2008
Account Number	123456789	Account Type	DESCRIPTION (GBP)
Account Information		Balance Information	
Designation:	DESIGNATION	Available Balance:	50.00 GBP
Currency:	GBP - Sterling	Current Balance:	50.00 GBP
Status:	Active	Last Transaction Date:	Jun 27, 2008
IBAN:	GB35ROYC0000000123456789		
Date Opened:	Jul 13, 2006		
Date Closed:			
Credit Interest Information		Overdraft Information	
Accrued Credit Interest:	0.00 GBP	Accrued Debit Interest:	0.00 GBP
Rate Applicable to Current Balance:	0.00000%	Rate:	15.00000%

To view the information regarding a specific account, click the information icon  to the right of the underlined account.

7.3 Bank account statement

[Select Client](#) | [Summary](#) | [Account Statement](#)

Client Name	7777777 SHORTNAME	Client Number	5555 7777777
Relationship Manager	NAME	Information as of	Jul 07, 2008
Account Number	5555 - 5555555	Account Type	DESCRIPTION (GBP)
IBAN	GB35ROYC00000005555555		

Statement for account 5555555 (GBP)

There are no transactions against this account for the last 7 days.

[See More](#)

Displaying 1 to 1 of 1 Captured Transaction. [Extract](#)

Input Date	Value Date	Narrative	Reference	Payments	Receipts	Balance
Jul 07, 2008	Jul 07, 2008	SECOND CREDIT	999022		50.00	50.00
Balance						50.00

Displaying 1 to 6 of 6 Future Transactions. [Extract](#)

Input Date	Value Date	Narrative	Reference	Payments	Receipts	Balance
Jul 07, 2008	Jul 22, 2008	CREDIT	999006		8.00	58.00
Jul 07, 2008	Jul 22, 2008	CREDIT	999005		5.00	63.00
Jul 07, 2008	Jul 22, 2008	CREDIT	999003		2.00	65.00
Jul 07, 2008	Jul 22, 2008	CREDIT	999002		3.00	68.00
Jul 07, 2008	Jul 22, 2008	CREDIT NRRTIVE	999004		1.00	69.00
Jul 07, 2008	Jul 22, 2008	CREDIT NRRTIVE	999001		4.00	73.00
Balance						73.00

[Back to Summary](#) | [View Account Information](#)

The account statement can be viewed either by selecting the **View Account Statement** button at the bottom of the **Account information** screen or, directly from the **Summary** screen when you select the appropriate underlined account in the **Type – Number** column.

7.4 Account history

Select Date Range

Start Date: 7 | 6 | 2008
 End Date: 7 | 7 | 2008

[Submit](#)

Please note that selecting a period with extensive data may take some time to be retrieved. Kindly retrieve only the period that you need.

By default, the past 7 days of historical transactions are returned in the account history grid. To view transactions further in the past, select the **See More** button. To change the default value for the number of days statement history returned, refer to section 3.7 (Preferences).

You are able to search two years worth of historical transactions up to January 1st of that year. For example, if the date was July 2009, you would have the option to search transactions since January 1st 2007.

To execute a search, select the date range that you require and then select the **Submit** button.

7.5 Future transactions


Transactions displayed in this grid have a value date greater than today. All future-dated transactions due against your account will be displayed here.

7.6 Captured today

Once the value date of a future-dated or same-day transaction is reached, the transactions will be displayed in the **Captured Today** grid.

8 Term Deposits


8.1 Term Deposits summary

Displaying 1 to 1 of 1 Term Deposit.									Extract
	Value Date	Maturity Date	Contract	Days	Interest Rate	Currency	Principal	Principal Equivalent	
	Jun 27, 2008	Jul 28, 2008	1234567	31	4.850000	GBP	314,014.95	314,014.95	
Total:								314,014.95	

The **Term Deposit** summary view displays a list of the Term Deposits held by the selected client.


8.2 Term Deposit information

Select Customer Summary Term Deposits			
Client Name	1111111 SHORTNAME	Client Number	5555 7777777
Relationship Manager	NAME	Information as of	Jul 07, 2008
Contract	123456		
Contract Information			
Contract Designation:		Terms Days:	31
Currency:	GBP - Sterling	Cash Collateral:	No
Value Date:	Jun 27, 2008	Secondary Offset:	
Maturity Date:	Jul 28, 2008		
Principal Amount:	GBP 314,014.95	Interest Rate:	4.8500%
Total Interest Payable:	GBP 1,293.48	Interest Earned to Date:	GBP 417.25
Amount Payable on Maturity:	GBP 315,308.43	Next Maturity Date:	Aug 28, 2008
Principal Maturity Instruction	Rollover	Interest Maturity Instruction	Credit Account
Principal Account	2222222	Interest Account	3333333
Back to Summary			

By selecting the information  icon on the **Summary** page, you will be able to view the detailed information relating to the selected term deposit.

9 Securities

9.1 Security portfolios summary

Displaying 1 to 2 of 2 Portfolios. Extract		
Portfolio Name	Portfolio Number	Portfolio Status
 Port.001001001 -01	01	


The **Security Portfolios** summary view displays a list of the securities portfolios held by the selected client.

9.2 Include portfolios with zero holdings

Should you wish to hide the portfolios that currently have zero holdings, then clear the checkbox entitled **Include Portfolios with no holdings**.

9.3 Security portfolio information

Select Customer ▶ Summary ▶ Portfolio Information			
Client Name	0000000 SHORTNAME	Client Number	5555 66
Relationship Manager	NAME	Information as of	Dec 24, 2008
Portfolio Title	Port 000000000-00	Portfolio Number	01
Portfolio Status		Book Currency	USD - US Dollar
Portfolio Information		Charge Information	
Title:	Port 000000000-00	Add Purchase/Sale Charges to Cost:	Yes
Number:	1	Add Free Charges to Cost:	Yes
Date Opened:	Jan 01, 2005		
Year End Date:	31 December		
Investment Manager:	CLOSING-CLOSED INV MAN A/C		
Dividend Information		Interest Information	
Dividend Accounting:	Pay Date	Add Accrued Interest:	Income
Stock Div Elections:	Take Cash Divs		
Displaying 1 to 8 of 8 Account Instructions. Extract			
Purpose of Account	Instructions	Account No.	Transit
Income Account	All Currencies Unless Listed	5555555	99999

To view the detailed information relating to the selected portfolio, click the information  icon on the **Summary** page.

Report frequencies

This grid indicates the type and regularity of the various reports produced. The information can be extracted by selecting the **Extract** button.

Account instructions

This grid informs you of the accounts used for various currencies in which your portfolio is traded.

9.4 Securities portfolio holdings

Select Customer ▶ Summary ▶ Portfolio Holdings								
Client Name	7777777 SHORTNAME			Client Number	5555 7777777			
Relationship Manager	NAME			Information as of	Dec 24, 2008			
Portfolio Title	Port 001001001 -02			Portfolio Number	02			
Portfolio Status				Book Currency	GBP - Sterling			
Displaying 1 to 5 of 5 Portfolio Holdings. Extract								
Security Name	Sedol	ISIN	Loc Code	Quantity Held	Last Price	Estimated Value	Equivalent Value(GBP)	
ROYAL BK CDA O/S	0000000	GB0000000000	RIM	0.0000	53.8200 GBP	0.00 GBP	0.00	
SEVERFIELD-ROWEN	8888888	GB0000000000	GIS	0.0000	21.2950 GBP	0.00 GBP	0.00	
SEVERFIELD-ROWEN	8888888	GB0000000000	GSS	0.0000	21.2950 GBP	0.00 GBP	0.00	
SEVERFIELD-ROWEN	8888888	GB0000000000	X68	0.0000	21.2950 GBP	0.00 GBP	0.00	
Test Short Company	B77YGJ7	GB0000000000	GIS	21,092.0000	1.6562 GBP	34,932.57 GBP	34,932.57	
Estimated Equivalent Total:							34,932.57	
<input checked="" type="checkbox"/> Include Zero Holdings								
<small>NOTE - Prices of securities, bonds and funds displayed on Online Services are the closing mid market price as at the end of the previous business day or the most recent price available and are meant as a guide for information purposes only. Neither Royal Bank of Canada (Channel Islands) Limited nor any other RBC company makes any representation as to their accuracy or completeness and these prices should not be relied upon when making an investment decision. Source: Financial Times Interactive. Users should contact their relationship manager in the event that either an accurate valuation or up to date market price is required.</small>								
Back to Summary			View Portfolio Information					

The holdings for a particular portfolio can be viewed by selecting the applicable underlined link in the **Portfolio Name** column on the **Summary** page. These can also be accessed by clicking the **View Portfolio Holdings** button on the **Portfolio Information** page:

Securities pricing

The system displays the prices of all securities in a portfolio, based on the latest market prices available from our internal database (typically, closing prices on the previous business day). This provides you with an estimated value for your portfolio without needing to wait for a quarterly statement.


Include zero holdings

If you wish to display all historical holdings, including those where you hold zero units, then simply tick the check box. If more than 10 results are returned, you can use the **Next** and **Previous** buttons to navigate through the data.

Portfolio information

The button at the bottom of the screen allows you to return to the **Portfolio Information** screen.

Portfolio holding information

By clicking the information  icon, alongside a **Portfolio Holding** summary, you will be able to view the detailed information relating to a holding.

Portfolio holding transactions

By selecting the underlined link in the **Security Name** column, you will be able to view the transactions made against this holding.

9.5 Securities portfolio holding details



Select Customer Summary Portfolio Holdings Holding Details			
Client Name	0000000 SHORTNAME	Client Number	00000 00
Relationship Manager	NAME	Information as of	Jul 07, 2008
Portfolio Title	Port 0000000000-00	Portfolio Number	00
Portfolio Status		Book Currency	USD - US Dollar
Security Name		SEDOL	2295677
Security Description	COM USD0.01	Location Description (Code)	
Holding Information		Trading Information	
ISIN:	US0000000000	Last Trade Date:	May 18, 2007
Units Held:	0.0000	Last Trade Price:	
Current Value (Estimate):	.0000 USD	Last Price:	
Is Lien Held:	No	Date of Last Price:	Jul 03, 2008
Book Cost:	0.00 USD	Awaiting Delivery In:	0.0000
Profit(Loss) to Date:	202,385.19 USD	Awaiting Delivery Out:	0.0000
		Awaiting Settlement In:	0.0000
		Awaiting Settlement Out:	0.0000
NOTE - Please contact your relationship manager for any queries about this information.			
NOTE - Prices of securities, bonds and funds displayed on Online Services are the closing mid market price as at the end of the previous business day or the most recent price available and are meant as a guide for information purposes only. Neither Royal Bank of Canada (Channel Islands) Limited nor any other RBC company makes any representation as to their accuracy or completeness and these prices should not be relied upon when making an investment decision. Source: Financial Times Interactive. Users should contact their relationship manager in the event that either an accurate valuation or up to date market price is required.			
Back to Holdings Summary		View Holding Transactions	

By selecting the  icon on the **Portfolio Holdings** screen, you will be able to view more detailed information relating to a holding.

Portfolio holding transactions

The transactions pertaining to the selected portfolio holding can be viewed by selecting the **View Holding Transactions** button.

9.6 Securities portfolio holding transactions

Select Customer Summary Portfolio Holdings Portfolio Holding Transactions					
Client Name	0000000 SHORTNAME	Client Number	5555 66		
Relationship Manager	NAME	Information as of	Dec 24, 2008		
Portfolio Title	Port 0000000000-01	Portfolio Number	01		
Portfolio Status		Book Currency	USD - US Dollar		
Security Name		SEDOL	2222222		
Security Description	CLS:A'COM USD0.0000225	Location Description (Code)			
Last Price (Date)	30.3700 (Dec 18, 2008)	Quantity Held	0.0000		
Displaying 1 to 6 of 6 Portfolio Holding Transactions. Extract					
Transaction Date	Transaction Type	Quantity	Voucher	Book Amount (USD)	
 Nov 07, 2006	Purchase	2,600.0000	XXX001AA	88,481.82	
Nov 10, 2006	Delivery	2,600.0000	XXX001AA	0.00	
Nov 10, 2006	Settlement	2,600.0000	XXX001AA	0.00	
Nov 15, 2007	Dividend	2,600.0000	XXX001AA	1,092.00	
 Nov 23, 2007	Sale	(2,600.0000)	XXX001AA	90,452.62	
Nov 28, 2007	Settlement	2,600.0000	XXX001AA	0.00	
<input type="checkbox"/> Show Reversals?					


To view the transactions that have been made against a holding, select the **View Holding Transactions** button on the **Holding Details** screen, or directly from the **Portfolio Holdings** screen by selecting the appropriate underlined holding in the **Security Name** column.

Portfolio holding details

To view the details relating to this holding, select the **View Holding Details** button.

9.7 Securities portfolio holding transaction detail

Select Customer Summary Portfolio Holdings Portfolio Holding Transactions Transaction Detail			
Client Name	NAME	Client Number	0000 000000
Relationship Manager	NAME	Information as of	Jul 07, 2008
Portfolio Title	Port 0000000000-00	Portfolio Number	01
Portfolio Status		Book Currency	USD - US Dollar
Security Name	NAME	SEDOL	0000000
Security Description	NAM USD1	Location Description (Code)	
Last Price (Date)	52.9000 (Feb 28,2007)	Quantity Held	0.0000
Transaction Information		Pricing Information	
Transaction Type:	SALE	Price:	48.93
Reference:	AAA777AA	Book Cost:	210,959.35
Number of Units:	-4334.0000	Book Profit/Loss:	0.00
Narrative:	Narrative	Stock Currency Cost:	210,959.35
		Stock Currency Profit/Loss:	0.00
Posted Date:	Oct 24, 2006	Consideration:	212,069.55
Bargain Date:	Oct 04, 2006	Broker Charges:	(49.86)
Settlement Date:	Oct 10, 2006	Custodian Transaction Charges:	(1,060.34)
Date Settled:	Oct 25, 2006		
Interest Information		Accounting Exchange Rate:	1.0000
Acc. Interest (Book):			
Acc. Interest (Stock):			
Acc. Interest:			

For certain types of transactions against a holding, further information can be obtained by selecting the  icon alongside the summary. The types of transaction for which there is currently additional information are:

- Sales
- Purchases
- Calls
- Multi Movements
- Free Movements

The screens will vary slightly, depending on the transaction type, but an example for a sale is displayed below.



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